



Westacre Homes

Attention Dion Potgieter

2<sup>nd</sup> March 2022

Dear Dion

It is a pleasure to give Westacre Homes and the team some feedback relating to our experience on the recently completed project at Bosch Luys Kloof Private Nature Reserve.

Often people only send feedback when they have a complaint of some sort. In our case, it is a pleasure to give you the feedback that Westacre rightfully deserves.

I firstly would like to start by congratulating Westacre on the quality of its people. The quality of the team made all the difference in the following areas:

- The project was complete on time, which is a rare occurrence in the building industry, judging from my experience on a number of projects. All the staff from Westacre Homes, on site and off site, were committed to the agreed objectives and timeframes.
- The quality of the workmanship and work ethic has been of the highest standard that I have experienced.
- I was originally sceptical in embarking on this project as my concerns were the distance and the location of the project, being in the middle of the Karoo, would have made it extremely challenging. To my surprise, the Westacre team rose to the challenge and the project was completed seamlessly.
- Materials on site were planned very well, the site was neat and tidy at all times and the attention to detail was at all times observed.

I would like to take this opportunity to thank you all at Westacre for a pleasant building experience.

I look forward to us working together in the future and would have no hesitation to recommend Westacre Homes to any prospective clients, with full confidence.

Kind regards

John Couzis

0832517712